



### Follow-Up Water System Message to Residents – July 31, 2026:

Plumstead Township would like to provide a follow-up regarding the current Boil Water Advisory, affecting customers served by the Northern Water System.

We understand that this situation is concerning, and we want to reassure residents that our team is working diligently to resolve the issue as quickly and safely as possible. The Northern Water System is comprised of **five individual wells**, and this incident is limited to **one well** at the Country Green Treatment Plant, where an equipment failure resulted in a temporary loss of adequate disinfection.

As a precaution, the Pennsylvania Department of Environmental Protection (DEP) requires a **Boil Water Advisory for customers in the affected service area, including the Country Green, Cabin Run and Landis Green, Timberly Farms, Plumstead Woods, Plumstead Preserve, Windtree, Holly Ridge, Lantern Ridge, and Plumstead Villa developments. As well as the Plumsteadville Commercial Business area.**

Until the advisory is lifted, all water used for drinking, making ice, brushing teeth, washing dishes, or food preparation should be brought to a rolling boil for at least five minutes before use or replaced with bottled water.

Residents often ask how long a Boil Water Advisory will remain in effect. While we are working to restore normal operations as quickly as possible, the timeline is governed by state health and safety requirements. **Before the advisory can be lifted, the DEP requires two consecutive days of satisfactory laboratory testing to confirm the water is safe. These water samples must also undergo an incubation period before they can be analyzed. As a result, the typical minimum timeframe is 3–5 days, even after the equipment issue has been corrected.** These requirements are in place to ensure the safety of our drinking water.

The Plumstead Township Public Works Department has been testing the water, and the results have shown improved test results, however, the advisory cannot be lifted until the DEP has authorized it.

Plumstead Township is committed to keeping residents informed throughout this process. We are using every communication method available to reach those who have signed up for notifications, including phone and text alerts, email notifications, mailed notices, Facebook, the My Plumstead Mobile App, and updates on the Township website.

We sincerely appreciate your patience, understanding, and cooperation as we work through the required process. We will notify residents immediately through all available communication channels as soon as the DEP requirements have been met and the Boil Water Advisory has been officially lifted.

**Please note that residents and businesses on private on-lot wells are not affected. Additionally, the residents in the following neighborhoods are NOT affected: Belmont Farms, Carriage Hill, Country Ridge, Durham Ridge, Estates of Brookside, Fox Hunt Estates, Garden Village, Meetinghouse Estates, North Branch, Old Mill Estates, Owls Nest Farm, Patriots Ridge, Plumstead Chase, Summer Hill, Summer Meadow, and Tollgate Farms.**

For the latest updates and additional information, please visit [www.plumstead.org](http://www.plumstead.org) or the My Plumstead Mobile App.